



CAT Wayfinding Ad Hoc - Action Items
Tuesday April 22nd, 2025
9:30 a.m. – 11:00 a.m.

Recording:

<https://tmshare.webex.com/recording/service/sites/tmshare/recording/4e0be07601c5103ebfff76b16d2e0dc7/playback>

Password:

PyRMZNf2

Agenda

A. 9:30am - Call to Order and Introductions – Committee Co-Chair

B. Falcon Update – Joe Tobias, Senior Project Manager, Customer Information Services

Action Items:

- Customer Experience to look into Falcon connectivity issue and missing E-Paper at a stop in Beaverton.
- Customer Experience to provide detailed info on Falcons such as unit interactions and down times.
- Once the pilot phase is completed. TriMet will work to educate the public on what the Falcons are and how to use them.
- Customer Experience is attempting to add braille to the units in the future.

C. Wayfinding at Beaverton Transit Center, field visit 4/30 – Amy Parker, Portland State University

Action Items:

- Amy and Justin to provide the committee a video that features Patricia.

- Justin to send information on the Beaverton Transit Center Wayfinding field visit to committee.

D. TriMet staff updates

- Update on intern for livestream wayfinding service
- WES tactile update

Action Items:

None to report

E. Committee Member Feedback and Discussion

Action Items:

Eileen to look into PU/DO information for the Portland Building in downtown.

F. 11:00 - Meeting Adjourned